



To protect RWJBH against cyber attacks. RWJBH is enhancing login security with 2 Factor Authentication (2FA)

What is Symantec VIP Access?

Symantec VIP Access is a mobile application that provides 2factor authentication for RWJBarnabas users.

2Factor authentication is now a requirement in order to access remote content and access for RWJBarnabas Systems.

Step 1: Install Symantec VIP Access from the App store (iPhone) or Play Store (Android).



2Factor Authentication

RWJBarnabs Health Enterprise Portal

<https://rwjbh.sam.symantec.com/auth/>

How do I log in?

Log in on a desktop or laptop computer with your username @ the domain of your location.

Ex. Username@SBHCS.COM

Then enter your password and click “Sign In”

Once you have logged in, select VIP Self Service Portal to access the credential manager.

RWJBarnabas
HEALTH

Username

Password

Sign In



VIP Self Service Portal





Registering your device on your desktop

Select Your Credential

Select the type of credential you want to register.

VIP Credential
Use a VIP mobile application or VIP security credential to securely access your organization's services.

[REGISTER](#)

1. Select "Register" under VIP Credential.

2. Choose a credential name

Register Your Credential

* Required Information

*Credential Type: VIP Credential

*Credential Name:
Enter a simple name that is easy to remember.

*Credential ID:

[What is a Credential ID?](#)

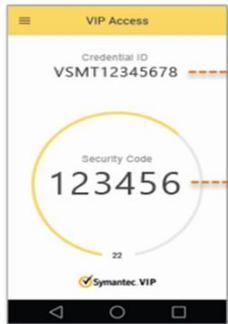
Credential ID examples:
Your credential contains a unique alphanumeric ID.

VIP Security Token (Back) **VIP Security Card (Front)** **VIP Access**



Registering your device on your desktop

3. Enter the credential ID and most current security code from your device into the desktop site and submit.



Credential ID
Security Code

Mobile screen

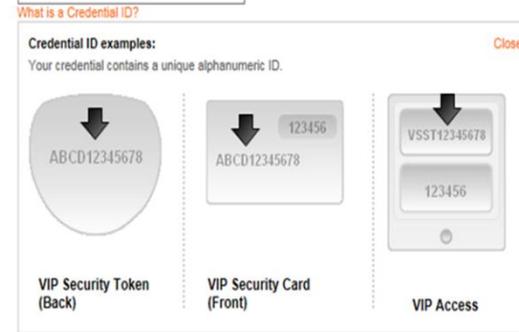


Symantec token

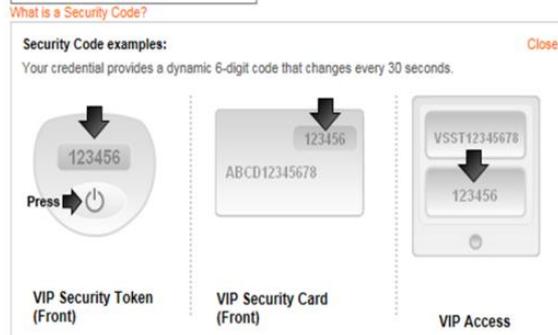
Security code (Front)

Credential ID (Back)

*Credential ID:



*Security Code:





Completion

- Congratulations! You have successfully registered your credential for Symantec VIP Access 2 factor authentication.
- Once you complete registration, please select a 6+ digit pin number that you will remember to add to your account.

To see the process of registration or for any further questions please visit the 2FA registration link below.

<https://thebridge.barnabashealth.org/system/two-factor-authentication-2fa.aspx>

Do not share your credential information at any time.

Please call your local helpdesk with any further questions.





2Factor Authentication

The updated remote login screen



User name

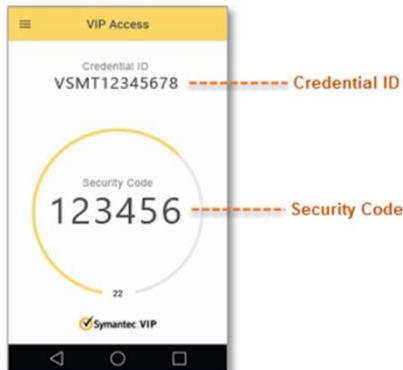
Password

Security Code

Domain

Log On

- Select the domain **SBHCS.COM** from the drop down box
- Type your username, password, and the security code on the screen of your symantec credential.



Citrix URL - <https://remote.rwjbh.org>

VPN URL - <https://vpn.rwjbh.org>